

When did your business open? Are you a franchise or privately owned?

Home Care Solutions was opened in April 2007 by Jenny Wolff, R.N. and currently serves all of Escambia, Santa Rosa, Okaloosa and Walton counties in Florida as well as Baldwin county in Alabama. Home Care Solutions is not a franchise. Because we are a privately owned company, we are not bound by the strict rules of a franchise. We are able to be more flexible with the home care we provide.

Are caregivers available 24/7? Can I have services for just a few days?

YES! Caregivers can provide care from 3 to 24 hours a day, 1 to 7 days a week. We can assist with your home health care needs as much or as little as required. Anytime you need us, we will be there.

Are caregivers able to help in hospitals or nursing homes?

Yes! We work closely with many hospitals, nursing homes, and assisted living facilities to ensure your loved one has the best possible care.

Does Home Care Solutions include the patient and his or her family in developing the plan of care?

YES! This care will be for you, so we want you to decide what you want and need. We provide a FREE assessment at home with the person receiving care and family members. We will come to your home, explain our services, and give you a quote, FREE of charge.

What procedures does Home Care Solutions have in place to handle emergencies?

Our office hours are Monday to Friday 9am-5pm.. When our office is closed, we have an "after hours" phone that is answered by a supervisor that can assist you.

How quickly can services be started?

We pride ourselves in being able to provide services within 24 hours of your initial assessment. And in emergencies we have even started services the same day.

What are the qualifications of your caregivers?

Home Care Solutions hires well qualified and highly trained Home Health Aides and Certified Nursing Assistants. Additionally, all caregivers complete in depth Alzheimers Training and all are CPR Certified.

How can I get help for my loved ones?

Call Home Care Solutions today at 850-433-0733 or toll free at

Financial Q&A

How much does home health care cost?

Costs vary based on the services we provide. Call our office for a FREE information packet at 859-433-0733.

Do you accept insurance or vouchers?

Yes. We accept all long-term care insurance. However, each policy varies and we must be approved by your company for your specific plan before we begin service. There are also services available to those with Alzheimer's, or to those over 60 who qualify. For more information, please call us!

Do you accept Medicare/Medicaid?

We currently accept Medicaid and Medicaid Waiver through Council on Ageing.

Is Home Care Solutions licensed, bonded, and insured? Are caregivers covered by workers' compensation? Are caregivers background screened?

Yes, yes, and yes! That is one reason so many people choose Home Care Solutions. Our caregivers are employees. This means that we take care of all taxes, workers' compensation, insurance, and bonding. Also, every caregiver is background screened through the Florida Department of Law Enforcement. When you choose Home Care Solutions, you can have confidence in our dedicated and well trained caregivers.

877-435-0733 to learn more. Or click [HERE](#) to send us an
email.

